

## **Central Kentucky Computer Society**

CKCS Resource Center, 160 Moore Drive, Suite 107, Lexington, Kentucky 40503 (859) 373-1000 www.ckcs.org
April 2017. © Central Kentucky Computer Society Inc. Vol. 25 No. 4

## APRIL TECH NIGHT – MONDAY, APRIL 10 AT 7 P.M. The Latest Television Technology

#### UHD, OLED, IPS, HDR, & more - what do all these acronyms mean?

Some of us remember the days when the only thing we had to think about when buying a TV was – do we want a black and white or color? Later, the only decision was determining the size. Then it was – what's the difference between LED and plasma? Oh, for the simpler days!

Now we have to know what these acronyms mean: UHD, OLED, IPS, HDR and more. Of course, these newer TV's deliver more than billion rich colors, smoother motion and elevated brightness.

#### Thank goodness we have Michael



Cox, (pictured) Marketing Director from Pieratt's, joining us for Tech Night on April 10. "I am happy to share what knowledge I have, and hope it will help your members understand where things are headed," Cox said. He is planning an in-depth look at the emerging technologies in today's television and how they will enhance your viewing experience. He will be bringing a TV with much of the new technology and will compare it to the older technology.

Whether or not you are in the market to buy a new TV, this is a must see presentation just for the mere fact of keeping up with the ever changing developments.

Friends and family are always welcome.

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### See what is in your newsletter this month

#### Click on your topic of interest

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#### Central Kentucky Computer Society

CKCS Resource Center 160 Moore Drive Suite 107 Lexington. Kentucky 40503 (859)-373-1000

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browser)

### President's Comments By Brooke Thomas president@ckcs.org

USE IT OR LOSE IT! Learn a new skill or brush up on an old skill this month



### Workshops

We are offering lots of opportunities to learn new skills this month. If you have only time for a short course, we have several onetime 3-hour workshops occurring in early and mid-April. There are still spaces available for the Photoshop Elements, Secrets of Your iPhone, Photography-Shooting Up Close, Secrets of Your iPad, FastStone and Making Note Cards with Microsoft Word. Detailed descriptions are available on pages 5 – 9 in this newsletter and on our website at www.ckcs.org.

### Classes

If you want more in depth instruction, our 6-week classes start the latter part of April. The classes offered this session are Excel, Windows 10, Getting the Most Out of Your iPad (beginning), Intermediate iPad, Adventures in Photography, Getting the Most Out of Your iPhone, PaintShop Pro Advanced Digital Imaging/ Independent Work, Computer Basics and macOS Sierra Tips & Tricks.

Remember that you need to register and pay the class/workshop fee to reserve your space in class. You can call and use a credit card to pay, or come in to the office if you want to use a check or cash.

### **Class Brochures**

Class brochures are available in the office. Feel free to pick up a stack and distribute them to places you frequent: garden clubs, bridge clubs, social clubs, Rotary or Kiwanis. Help us spread the word!

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# News to use

### Our Class, Workshop and Seminar instructors are busy this Spring

You will notice as you view the next pages of this newsletter, we have two sections of information about spring classes, workshops and seminars that are being taught here this year. We have several pages shown to cover all the sessions that are planned. Don't be overwhelmed by all the training offered. Our instructors are going to be very busy this spring.

Pages 5 through 6 are reprints from the March CKCS newsletter. They offer the workshops and seminars, most of which start very early this month. Most are one day sessions. There may be a few spaces left in some of these workshops and seminars, but only a few days remain in which to sign up and attend. So please act quickly.

Pages 7 through 9 are new and offer spring classes most of which start toward the end of this month.

There is a lot of first-class training going on for CKCS members and guests this month.

#### Members may pay online to renew membership

A recent update to the CKCS home page added a link to make a secure payment to renew membership dues online using your credit card. Just go to the JOIN NOW item on the left side of the page. A drop-down list lets you choose one or more years to renew, and you can BUY NOW where you will be asked for your credit card and other needed information.

#### Semi-retired Joe Isaac becoming a regular author

Since his recent retirement as the CKCS Windows SIG leader (something he did for 21 years until February 2017), Joe Isaac has been writing some history about his life and background – mainly for family members and close friends.

Some may know that Joe was formerly a movie theater owner in eastern Kentucky and upon moving to Lexington he and some partners began a business call "Burger Shake". It was the second restaurant to be built in the north end of Lexington on what was then the undeveloped New Circle Road around Lexington (if you can imagine part of New Circle Road being a dirt road at that time). All that was 60 years ago. The story he has authored is interesting, and if you would like to read it, just email Joe at Joe Isaac joeisaac1234@gmail.com and he will provide you a link.

Joe is only semi-retired in that he still does a column periodically for this newsletter. He also has more than 300 pages of tips that reside on the CKCS website home page (Joe Does Windows) and is still available to help members solve computer problems over the phone. –

## **2017 Spring Workshop & Seminar Schedule**

#### File Management March 30, April 6 and 13. 10 a.m. to noon

It may be too late to enroll for this workshop.

### Photoshop Elements Workshop - Quick & Easy Ways to Enhance Your Photos

Tuesday, April 4 1 p.m. to 4 p.m.

#### Photography – Shooting up Close

Wednesday April 5 10 a.m. to 1 p.m.

#### FastStone Photo Manipulation Class

Monday April 10 1 p.m. to 4 p.m.

#### Secrets of the iPhone

Wednesday April 12 1 p.m. to 4 p.m.

#### Secrets of the iPad

Wednesday April 19 1 p.m. to 4 p.m.

### Workshop & Seminar Descriptions

#### File Management Class Description

Have you ever saved a file on your computer only to find out later that you could not remember where you put it and could not find it after searching for it? Then this class is designed for you. We will give you a deeper understanding of how to organize your documents and photos so that they are easier to retrieve. We will also assist you in organizing your own computer files. **Flash drive required (also called USB or Thumb drive).** This course will use the Microsoft Windows 10 operating system.

#### Photoshop Elements Workshop -Quick & Easy Ways to Enhance Your Photos

We will cover basic digital improvements or enhancements that can be made to your photos before printing using Photoshop Elements. These will include cropping, adjusting, lighting and color, color cast, adjusting skin tone, red eye removal, straightening, spot healing, etc.

A flash drive is required. It will be used to download the Instructor's handouts and sample photos.

#### Photography – Shooting Up Close\*

Learn to take photos of the world with close up photography. Use your camera to see and record very close up views of your everyday surroundings. You do not need to spend a lot of money on expensive lens.

#### Secrets of the IPhone\*

Learn important (and hidden) functions of your iPhone. Learn how to download apps, move them, nest them and delete them. Learn how to get better photos with your phone, organize your pictures, and send them in text and emails. Texting messages and using Siri will also be covered. Participants should bring their iPhone passcode and their Apple password to access the App store.

#### FastStone Photo Manipulation Class

Do you want to fix up and work on your pictures without paying a lot of \$\$\$\$\$ on a digital imaging program? Well, take a look at **FastStone** which is a fairly extensive digital imaging program that is free and does lots of stuff. In this workshop, you will learn how to dress up your pictures, crop, brighten or darken, create contact sheets, create a slide show that can include music and lots more. We will show you how to download the program along with a great syllabus.

#### Secrets of your iPad\*

Learn key information about many preinstalled apps on your iPad. Important functions in settings, how to arrange, nest, download and delete apps, sending email and texts will be covered. Taking better photos, making folders and sending them will be demonstrated. FaceTime will be included if time permits. Participants should bring their iPad passcode and their Apple password to access the App store.

\* These seminars meet in the main room and their enrollment size is determined by the instructor. The workshops meet in the computer classroom and are limited to eight students.

Students may use their own portable computers if they have the appropriate software installed (this is at the discretion of the instructor). CKCS cannot provide copies of the proprietary software.

**COSTS**: All seminars and workshops have a fee payable to CKCS of \$30.00 unless stated otherwise (see above).

CKCS members get a 20 percent discount on all class, seminar, and workshop fees.

BY PHONE (859) 373-1000 TO ENROLL Office hours: Monday thru Thursday 10 a.m. to 4 p.m. Friday 10 a.m. to 1 p.m. IN PERSON 160 Moore Dr. Suite 7

We accept cash, check, or credit card.

## **2017 Spring Classes & Workshops**

#### <u>Excel</u>

Monday Morning (10 a.m. to noon) April 24, May 1, 8, 15, 22, June 5

#### Intermediate iPad

Monday Morning (10 a.m. to noon) April 17, 24, May 1, 8, 15, 22

#### Windows 10

Monday & Thursday Afternoons (1 p.m. to 3 p.m.) April 24, 27, May 1, 4, 8, 11

#### Adventures in Photography

Monday Afternoon (1 p.m. to 3 p.m.) April 24, May 1, 8, 15, 22, June 5, 12

#### Getting the Most Out of your iPhone

Tuesday Afternoon (1 p.m. to 3 p.m.) April 25, May 2, 9, 16, 23, 30

### PaintShop Pro Advanced Digital

Imaging/ Independent Work

Wednesday Morning (10 a.m. to noon) April 26, May 3, 10, 17, 24, 31

#### Getting the Most Out of your iPad

Wednesday Afternoon (1 p.m. to 3p.m.) April 26, May 3, 10, 17, 24, 31

#### **Computer Basics**

Thursday Morning (10 a.m. to noon) April 27, May 4, 11, 18, 25, June 1

#### macOS Sierra Tips & Tricks

Friday Morning (10 a.m. to noon) April 21, 28, May 5, 12, 19, 26

### New Workshop

Making Note Cards With Microsoft Word

Thursday, April 20, 9 a.m. to noon

## **Course Descriptions**

**Excel**... Learn the basic tools of this popular spreadsheet program—layout configuration; data type formatting; numerical calculations; fill tool to copy formulas; set the print area; links, charts, and format painter; freeze rows/columns, data sort, and auto-filter. Prerequisites: Computer Basics, Beyond Basics or equivalent experience.

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**Intermediate iPad\***...If you want to get more out of your iPad, this is your course. Learn what's beyond the basic use of the iPad. This class is designed for the iPad user who's comfortable with basics of the iPad screen, multi-touch gestures, the home button, and the iOS basics , the operating system powering your iPad.

**Windows 10**...Learn how to navigate in Microsoft's new operating system, add new apps as well as use them. Anyone taking this class should have a prior working knowledge of a Windows operating system.

**Adventures in Photography\***... This class will alternate between presenting photographic techniques in a classroom setting, then practicing the discussed techniques in the field. During field practice, the instructors will be working with every student to implement the techniques covered in the classroom.

**Getting the Most Out of Your iPhone\***. Learn how to use the Apple iPhone. Beginning with basic features: receiving and making calls, adding entries to your contacts list, receiving and sending text messages, reading your email, taking photos and more. Then, learn how to use the preinstalled applications that come with your phone.

**PaintShop Pro Advanced Digital Imaging/ Independent Work**...Students will build on tools they learned in the beginning class. They will also learn how to use layers, create collages, restore old photos, straighten images, perspective correction. Students can bring projects that they want to work on with guidance and assistance from the instructors. Students may be working on their own pictures, restoring old photographs, working with templates, making brochures and business cards or other projects.

**Getting the Most Out of your iPad\***... Learn how to use the built-in Apple apps on your iPad. Personalize and organize your apps, take better photos and organize them. Acquire information about settings, using the keyboard, emailing and texting. Get tips on using the calendar, notes, reminders, and iBooks.

**<u>Computer Basics</u>**... Learn the fundamentals of using a Windows 10 computer. Learn to use various aspects of the Microsoft Word Processing program, including manipulating text and inserting graphics into a document. Basic filing and basic file management are introduced. The final class of this course deals with the basics of email and use of the internet.

**macOS Sierra Tips & Tricks**... Apple's newest operating system for its Mac computer is called macOS Sierra. This class is designed to show you the tips you could be using to save you valuable time and effort. Whether it's using the web, email, Apple's Pages or Numbers apps, or the operating system, you could be getting more out of your Mac by using these tips and tricks. We'll show you how.

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### New Workshop

**Making Note Cards With Microsoft Word**...Learn how to make your own ORIGINAL note cards using Microsoft Word! You will be taught how to set up a note card page, add graphics and/or photos, how to make sets of note cards or individual cards and how to file them for future use. This is an opportunity to engage your imagination and have a fun time. Card stock will be provided by the instructor. Each student should bring a personal thumb drive loaded with photos to be used to create her/his personal note cards

### **Class information Continued**

\* These classes or workshops meet in the main room and their class size is determined by the instructor. All other classes meet in the computer classroom and are limited to eight students.

Students may use their own portable computers if they have the appropriate software installed (this is at the discretion of the instructor). CKCS cannot provide copies of the proprietary software.

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### Windows Special Interest Group Tuesday, April 11, 2017 7 p.m.

Mike Seiler Windows SIG Leader



At the April 11 Windows SIG I will talk about different ways you can configure your desktop to make it more user friendly. Topics will include changing the

lock screen, the login screen and desktop backgrounds. We will look at reconfiguring the start window to reflect your program needs. Also, I will talk about the File Explorer app and how to change some of your default programs.

If you want your name on my mailing list and <u>have not</u> already sent me an email, please email me your name (first and last) and your email address to:

w10sig.ckcs@gmail.com

Within a few days of the SIG meeting I will be mailing out a detailed description of my presentation to everyone on my mail list.

### **Digital Photography Special Interest Group**

### Featuring Carol Peachee April 25, 2017 7 p.m.





On April 25 we have a guest speaker – photographer and bourbon enthusiast Carol Peachee. Carol will talk to us about her adventures in photography and old abandoned distilleries. From Carol's webpage; In "**The Birth of Bourbon**", award-winning photographer Carol Peachee takes readers on an unforgettable tour of lost distilleries as well as facilities undergoing renewal, such as the famous Old Taylor and James E. Pepper distilleries in Lexington, Kentucky. This beautiful book also includes spaces that well-known brands, including Maker's Mark, Woodford Reserve, Four Roses and Buffalo Trace, have preserved

as homage to their rich histories. Using a technique known as high-dynamic-range imaging – a process that produces rich saturation, intensely clarified details and a full spectrum of light, Peachee reveals the vibrant life lingering in artifacts from worn cypress fermenting tubs to extravagant copper stills. This lavish celebration of bourbon's heritage will delight whiskey aficionados, history buffs and art lovers alike." Carol will have a slide show and will talk about her book – *The Birth of Bourbon* published in 2015 by University Press of KY.

### The April photo contest

This month's photo contest will be "**Disappearing Professions**". Search your archives and find the right image. Send it to <u>joedietz@aol.com</u> no later than April 24, 2017.

We look forward to seeing you at 7 p.m. on April 25, 2017 at CKCS.

### **Results of the February Digital Imaging Photo Contest**

### Category: Eyes

First Place Photographer Anne Campbell



Second Place -- Photographer Kevin MacNaughton



### **Results of the March Digital Imaging Photo Contest**

### Category: Bottles / Broken Glass

**Tie for First Place** 

Photographer Jan Landers



**Photographer Becky Brothers** 





### **Computer tips** from CKCS members and friends

Members are invited to share their favorite computer tips with other members. They may involve your use of computers, tablets or phones. The odds are good someone will learn something new they have never known, or maybe just forgotten. Please use this opportunity to help each other on these pages. Be brief but complete. Send your tip to <u>Newsletter@ckcs.org</u> – please include your name and phone number should the editor need to contact you.

#### **COMPUTER TIP:** How to protect yourself from hackers trying to use your webcam. Click the link here and it will give you a tall, skinny graphic on the left side of your page.

Click your mouse pointer on the graphic and it will enlarge it, providing a lot of useful information.

http://imgsrv.worldstart.com/images/ct-images/2017/02/tips-to-avoid-camerahacking.jpg

Tip furnished by Mike Seiler

### COMPUTER TIP: Do you wish you had a touch screen model laptop?

Did you develop buyer's remorse after the purchase of your last laptop because you didn't pay extra and get the touch-screen model? Well, thanks to a new product called AirBar, you can get the feature of touch screen. AirBar comes in three sizes and starts at \$79 and is easy to install. Watch the manufacturer's video – two views – click on picture at right for one and the link below for more information.

Available for Mac and PC locally and online.

#### https://youtu.be/p6VdbZxBoac



Tip provided by Larry Mitchum

#### COMPUTER TIP: Alert: Fraudulent Email

From FedEx: We have received reports of fraudulent emails with the subject line "FedEx: Delivery Problems Notification." These emails can contain links which, <u>when clicked</u>, will connect the user to a site which then <u>infects their computer</u>.

These links can point to any number of infected websites all over the globe. Some of these sites may look like <u>fedex.com</u>, while others do not.

If you receive a message matching the description below, do not open the email or click on the hyperlink. Delete the email immediately or forward it to <u>abuse@fedex.com</u>.

FedEx does not send <u>unsolicited</u> emails to customers requesting information regarding packages, invoices, account numbers, passwords or personal information.

http://www.fedex.com/us/update2.html

A CKCS member responded to an email from FedEx and reported that he clicked on the link, it downloaded a virus. He is having to hire an expert to remove it.

Tip provided by Joe Isaac

### The best tech support in the business?

Laptop Mag's Tech Support Showdown pits Apple against nine other firms



By Kurt Jefferson, SIG Leader and Instructor for Mac & iPad topics

When it comes to tech support, a <u>showdown</u> pitting Apple against nine other high tech companies puts the company in the top spot.

Web Support

Laptop Mag praised Apple as giving "the best tech support in the business" for the third straight year.



Mac & iPad

 Kurt Jefferson

As MacRumors reports, the magazine "sent reporters undercover to make calls, query support chat online, and ask questions on social media, and accumulated data on the following top ten notebook makers:

- Apple
- Acer
- Lenovo
- Microsoft
- HP
- Dell
- Razer
- Asus
- Samsung
- MSI

Each company

was given a

grade on a 100-point scale, and Laptop Mag weighed 60 points toward online support and 40 points toward phone support."

Out of 100 possible points, Apple scored 93.

#### Documents box. (\*) Wed 12:58 PM Jeff Ov Contact Apple Support A screenshot from Laptop Mag's article about its tech support showdown. What's happening with your Mac? Search for a topic or pick one below. We'll find you the best support options. Connect by phone, chat, email, and more. Q. Search topics ( | ) $\downarrow$ $\sim$ Startup or Powe Internet & Installations & Mail Connectivity Updates Source: \*\*\*\* $\langle \Box \rangle$ Laptop Apple ID & Password Printing & Scanning Other Mac Topics Mag 62 28 -

After searching "How do I undo moving my Documents and Desktop to iCloud?" on Apple's

support web page, I found a page that explained how to use iCloud to store the contents of

these directories, but no explicit instructions for undoing this change. I figured out how to

reverse this step by going through the process listed and unchecking the Desktop and

Acer came in second with 88, and Lenovo in third place with 86 points.

Here's how the other notebook makers faired:

- Microsoft 82 points
- HP 80
- Dell 76
- Razer 74
- Asus 72
- Samsung 67
- MSI 63

On the average, it took Apple's phone tech support reps six minutes per call to provide answers – one minute less than last year.

Acer actually beat Apple by one point in phone support, but Apple's web support score was unrivaled.

"Ultimately, Laptop Mag noted that while the customer service reps might have a few spots of incorrect knowledge about Apple's software and hardware, they still "provided solutions in a speedy and positive manner," writes MacRumors.

"Despite a couple of snags, Apple still offers the best and most comprehensive support of all the laptop–makers we reviewed in this Tech Support Showdown," reports the Laptop Mag item.



TO CONTINUE THIS ARTICLE, CLICK HERE:

→ Mac and iPad pages continued



# TECH TALK

by Joe Isaac joeisaac1234@gmail.com

### **Spring Cleaning**

At springtime, it is not unusual to do some spring cleaning of the house. It is a good idea to do that on your desktop or laptop as well.

#### **STARTUP:**

Right click an empty space on the Taskbar, click Task Manager, at the bottom of this window, click on More details. At the top, click **Startup**. Notice on my startup screen shown below, I have only one item enabled. Any of the others I only start when needed.

Like a car, you don't start with the radio on, heater on, blinkers on, windshield wipers etc. turned on. You start them when needed.

If you have most of these enabled, they start up when you start your computer and they slow your system down and use valuable resources.

#### This is my Startup, notice I have only one Enabled.

Task Manager			
ile Options View			
rocesses Performance App history	Startup Users Details Ser	vices	
lame ^	Publisher	Status	Startup impact
🕎 AimerSoft Studio	AimerSoft	Disabled	None
Bing Desktop Application	Microsoft Corp.	Disabled	None
🟂 CCleaner	Piriform Ltd	Disabled	None
Delayed launcher	Intel Corporation	Disabled	None
📧 eClean 2000 e-mail utility	John Decker	Enabled	Low
EEventManager Application	SEIKO EPSON CORPORA	Disabled	None
EPSON Status Monitor 3	SEIKO EPSON CORPORA	Disabled	None
🔄 Ereg (Unicode version)	Nuance Communication	Disabled	None
📥 Logitech Download Assistant	Logitech, Inc.	Disabled	None
💦 LTCM Communications Client	Leader Technologies Inc.	Disabled	None
licrosoft OneDrive	Microsoft Corporation	Disabled	None
PDF Converter Registry Cont	Nuance Communication	Disabled	None
Plcon startup utility	Intel Corporation	Disabled	None
📢) Realtek HD Audio Manager	Realtek Semiconductor	Disabled	None
🚫 Samsung RAPID Mode Notif	Samsung Electronics Co.,	Disabled	None
😑 Spotify	Spotify Ltd	Disabled	None
SpotifyWebHelper	Spotify Ltd	Disabled	None
TrayApp.exe	Affinegy, Inc.	Disabled	None
<table-cell-rows> Windows Defender notificat</table-cell-rows>	Microsoft Corporation	Disabled	None
Windows Live Mail	Microsoft Corporation	Disabled	None
🕎 Wondershare Studio	Wondershare	Disabled	None

### Free up disk space

				×
Security	Prev	ious Versions	Quota	
General	Tools	Hardware	Sharing	
<b>\$</b>	I			]
Туре:	Local Disk			
File system:	NTFS			
Used space	e: 68,5	589,375,488 bytes	63.8 GB	
Free space	e: 180,6	628,824,064 bytes	168 GB	
Capacity:	249,2	218,199,552 bytes	232 GB	
		0		
	I	Drive C:	Disk Cleanup	
		e contents indexed		
	OK	Cancel	Apply	

- On the next screen (shown at right), put a check mark in each one of the items listed in Files to delete
- $\Box$  Then click OK.
- $\hfill\square$  Wait for it to finish, then click on Delete Files.

CKCS

□ After that click OK



- □ Right click on the Local Disk (C:),
- □ Right click on Properties.
- □ In the middle, click on **Disk Cleanup**.

Disk Cleanup for (C:)		
Disk Cleanup		
You can use Disk Cleanup to free up to 1.36 GB (C:).	of disk space	on
Files to delete:		
Setup Log Files	42.1 KB	^
🔽 📒 Downloaded Program Files	0 bytes	
🖂 🔒 Temporary Internet Files	313 MB	
System archived Windows Error Reporting	96.6 KB	
System queued Windows Error Reporting F	48.0 KB	v
Total amount of disk space you gain:	1.36 0	В
Description		
Programs sometimes store temporary information in a Before a program closes, it usually deletes this informa You can safely delete temporary files that have not bee over a week.	tion.	
Clean up system files		
ОК	Cano	

### Can you really believe what you read on the internet?

By Jerry Heaton, CKCS newsletter editor

Should you trust all that you find on the internet? When you quiz Google or some other reliable search engine, or perhaps sites like Wikipedia for facts, the answer is 99 percent of the time: yes. However, if you get your news and facts from social network or from emails from an anonymous source, the answer is: probably not. When I taught a SIG here, I often would say, "Probably 80 percent of the stuff you find on the internet is not true." If something sounds unreasonable or unrealistic, it's probably is not true. One should check it out – particularly if you plan to forward it to send it to your friends or family.

When I receive something that is hurtful about an individual, group or organization, I look at those with a jaundiced eye. I often use fact checking websites like: *Truth or Fiction, Snopes* to evaluate questionable sounding items I receive. One time, many years ago, a friend from Tennessee sent me a very derogatory comment about a previous president he thought was funny, which Truth or Fiction said was fiction. I pointed that out to him and he said it was just too funny and he continued to send it to many others. The source of that derogatory comment was anonymous, but had my friend been quoted in a newspaper or magazine, he could easily be sued for libel.

That is the trouble with people on the internet. Since individuals can write just anything about anyone or thing and act like it came from someone else, one can feel safe about being anonymous. A lot less fictitious stories and information would be out there if the author had to take ownership. In the meantime, I remind you, don't believe everything you see on the internet.

My dissertation on this subject came about when in January someone contributed the following item for publication in the CKCS newsletter. I thought it was interesting so I felt it might be appropriate for "A few Funny Pages / Useful Information" in the February issue.

Guaranteed you won't see a Feb				/our litetir ruary 20 <sup>,</sup>		ed State	s)
This February will be a most	February						
unusual one because this	Sun	Mon	Tue	Wed	Thu	Fri	Sat
February has four Sundays,				1	2	3	4
four Mondays, four Tuesdays,	5	6	7	8	9	10	11
four Wednesdays, four Thursdays,	12	13	14	15	16	17	18
four Fridays, and four Saturdays.	19	20	21	22	23	24	25
This only happens once every 823 years.	26	27	28				

Without checking it, I planned to use it until one of our board members pointed out that it was not true, nor unusual. I checked, and in fact, next February 2018 has four of everything, just like this year's February and it will not be 823 years later. Why did someone create this fiction and put it on the internet? One will never know. But it is a simple example of the very point I have been making throughout this article.

20 April 2017

## **New Members and Renewals**

#### During the period from 2/23/2017 to 3/25/2017

We welcome the following new members who joined CKCS during this reporting period:

Christie Aaron Dennis J. Burrows Phillip Johnson Linda Kelly Judy Logan Mike Moynahan Lee & Audrey Wallace

We thank and welcome back the following members who renewed their memberships during this reporting period:

Susan S. Beard **Tee Bergman David & Monica Brown** Jerry K. Brown James Brown Melvyn Cobb **Bill Collins** Marie Copeland Jamie A. Donaldson Maudine Frisby James Fritz **Robert & Betty Haynes** Jerry W. Heaton **Ray Hughes** Sylvia K. Jackson Fredrick R. Kendig Nancv Kolacz **Bill Martin** Leonard & Arritta Morris Maria Neal Ron Pujia Barbara A. Schulz Haslem Smith Virginia Smith Julia B. Steanson

Information furnished by CKCS Board of Directors member Ben Rice

CKCS

# MARCH TECH NIGHT REVIEW Cloud Services available

At the March Tech Night, the attendees were treated to presentations by the trio of Joe Dietz, Bob Brown and Mike Seiler. They explained the file syncing and cloud services that they personally use.

**Joe** (in left of photo) uses Dropbox primarily for sharing photos with others and having access to his files wherever he is. He has the Dropbox app on his phone, tablet and laptop. His files are not automatically stored in the cloud. He demonstrated how he could drag the files he wanted to put in the cloud to the Dropbox on his computer and then he could access them on his other devices. He also demonstrated how he could easily share specific folders and files with others via email. Recipients don't have to have Dropbox to see and download the files.

**Bob** (in center of photo) demonstrated Google Drive and how it works with the many Google programs. The advantages are that files are available on all devices that have Google Drive installed, they are saved as they are modified, and compared to the two other file storage services you get 3-times the amount of free space. Google Mail and the files created with Google programs



don't count against the free space. The disadvantage is the same with all the other cloud storage services; you are entrusting your files to a company's safe keeping versus having the files on your computer as well. Of course, you can save a copy of the files on your computer, as well.

**Mike** (at right) showed how Microsoft OneDrive works. He explained that you have to have a Microsoft account to be able to access this cloud service. But along with the cloud storage you have access to many of the other Microsoft programs like

Word Online, Excel Online and Power Point Online. If you have Windows 10 you don't have to pay for these programs. They don't have all the capabilities of the Office 365 versions, but have the features that most people use. When using the online programs, the files are automatically saved to the cloud. It is also a way to share large quantities of photos with others.

There was so much information to absorb in one night. All of the programs have more capabilities than can be covered in one evening. Mike teaches the Windows 10 six week class that gets into more depth about One Drive. If you are interested in learning more about OneDrive, a Windows 10 class is forming now. Check out the April class schedule in this newsletter.



### Not a member ? We invite you to join CKCS

Here is how: It is simple and quick <

Call (859) 373-1000 and a friendly office supervisor will be glad to help you. **or** 

Stop by the CKCS Resource Center at 160 Moore Drive, Lexington 40503.

Office hours Monday through Thursday, 10 a.m. to 4 p.m. Friday's 10 a.m. to 1 p.m.

We need you and will welcome you as a full-fledged member. Members are eligible to attend all Special Interest Group sessions.

Members receive a discount on all classes, workshops and seminars

## April 2017 CKCS SIG Schedule Larry Trivette prepared the SIG calendar for this newsletter.

27 Mar28 Mar29 Mar30 Mar31 Mar7:00 PM7:00 PM9:00 AM9:00 AM10:0FoxProDigital Photography JOE DIETZPhoto CoffeeBring PC arGARLAND SMITHJOE DIETZBring PC arBring PC ar	Saturday 01 Apr 00 AM – NOON Dr. Fixit g in your problem and we'll try to help iHelp g in your iPhone, or Mac device and net one-on-one 08 Apr
7:00 PM       7:00 PM       9:00 AM       10:1         FoxPro       Digital       Photography       Bring         Database       GARLAND       JOE DIETZ       Bring         JOE DIETZ       JOE DIETZ       Bring       PC at         03 Apr       04 Apr       05 Apr       06 Apr       07 Apr         1:30 PM       Word       9:00 AM       Photo Coffee       Bring         Processing       LARRY       1:30 PM       1:30 PM       1:30 PM         LARRY       TRIVETTE       1:30 PM       1:30 PM       1:30 PM	ioo AM – NOON Dr. Fixit g in your problem and we'll try to help iHelp g in your iPhone, or Mac device and let one-on-one
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7:00 PM	
Board Meeting	
10 Apr         11 Apr         12 Apr         13 Apr         14 Apr	15 Apr
7:00 PM     7:00 PM     9:00 AM       Tech Night     Windows 10     Photo Coffee       Michael Cox     MIKE SEILER	
(Pieratts) –     New TV       New TV     Technology	
17 Apr 18 Apr 19 Apr 20 Apr 21 Apr	22 Apr
7:00 PM     9:00 AM       Android     Photo Coffee       Devices	
Tubaugh, 7:00 PM	
Baldwin,AccessBrownDatabase	
24 Apr 25 Apr 26 Apr 27 Apr 28 Apr	29 Apr
7:00 PM 7:00 PM 9:00 AM	
FoxPro     Digital     Photo Coffee       Database     Photography	
GARLAND SMITH JOE DIETZ 7:00 PM Unix/Linux LEWIS GARDNER	

24 April 2017

## This Month's Best Videos / Shows

#### SUGGESTIONS:

If you use GOOGLE CHROME. Hold down the control key before you click on the link below. It creates a NEW TAB at the top. Once you view the video, simply close that tab to return to this page.

If you use INTERNET EXPLORER, we recommend you copy and paste the links below into a new search bar rather than clicking the links below. This will allow the newsletter to remain open in the background while you view the video. Using this system, you should not have to go through several steps to get back to this page.

REMEMBER Enjoy these videos <u>full screen</u> by clicking on the symbol in the bottom right corner of your video. Clicking that same symbol returns to the minimized screen.

The bear (I will bet you might watch this more than once)

https://www.youtube.com/watch?v=DPjPhzGrWA4	
Furn	ished by Harvey Shackelford
66 Dance scenes matched up with Can't Stop that Feeling	
http://www.coolestone.com/media/15141/66-Movie-Dance-Scenes-Mashup-with-Ca	<u>int-Stop-the-Feeling-by-</u>
Justin-Timberlake/#.WNF0vYWcFLc	
	Furnished by D Sand
Unbelievable performance called Duo Fusion	
: https://www.youtube.com/embed/1yuxRt16F2w?rel=0	
Marrilla Line Minnelli and Deverati to adher	Furnished by Carl Peter
Wow it's Liza Minnelli and Pavarotti together	
https://www.youtube.com/watch?v=Zs6q_LLQDYk	Furnished by Carl Peter
The Illusionist card trick	Furnished by Carl Feler
https://www.youtube.com/watch?v=KAtben-De68	Furnished by Carl Peter
It takes a brave guy to do this dealing with a skunk	
https://www.youtube.com/watch?v=ZGWkhaykdTM	
<u>intps://www.youtube.com/watch:v=20wkhaykurivi</u>	Furnished by Jerry Heaton
The most armed man in America – Weapons Tour	<u> </u>
https://www.youtube.com/watch?v=XkVn1lzcK70&feature=yo	utu.be
<u> </u>	Furnished by Lloyd Hill
Some awesome pictures and a few words of wisdom	
https://1drv.ms/w/s!AgwzdGgBwxSS01xnHtl3cBPM0-V	S
	ished by Jan Landers Lyman
Did you ever see a dog perform CPR (A Dog Dance show in Russia)	
https://www.youtube.com/embed/FbzRYrLOHyc?rel=0&controls=08	<u>&amp;showinfo=0</u>
	Furnished by Carl Peter
Job available for you – Repairing Wind Turbines	
https://www.youtube.com/watch?v=xUjCD-fFU9k	
	Furnished by Jerry Heaton
27 Perfectly timed photos	
https://www.youtube.com/watch?v=uxtWn2lsfYU	
	Furnished by Carl Peter
The Stick on Jack Parr show; Jonathan Winters is one of the funniest improv	comedians ever
https://www.youtube.com/watch?v=wwWDa1xPTPA	Eurnished by D Stone
Tim Conway Hanyay Karman "Eira at Will"	Furnished by D Stans
Tim Conway Harvey Korman "Fire at Will"	
https://www.youtube.com/watch?v=WPK7_aa0Mxo	Furnished by D. Stans

### A few Funny Pages / Useful Information

# Damn those women drivers! **April 2017**

Furnished by Carl Peter

### A man reports a distracted driving incident

This morning on the Interstate, I looked over to my left and there was a woman

In a brand new Cadillac

Doing 65 mph

With her Face up next to her rear view mirror

Putting on her eyeliner.

I looked away for a couple seconds...

To continue shaving

And when I looked back, she was halfway over in my lane,

Still working on that makeup.

As a man, I don't scare easily.

But she scared me so much; I had to put on my seat belt and I dropped my electric shaver,

Which knocked the donut out of my other hand.

In all the confusion of trying to straighten out the car using my knees on the steering wheel,

It knocked my cell phone

Away from my ear

Which fell into my coffee which was

Between my legs, splashed coffee into the air

Soaked my trousers,

Ruined the damn phone,

And disconnected an important call.

#### CKCS

#### Some are more sensitive than others

A Major General was severely wounded in the head by a grenade, but the only visible permanent injury was that both of his ears were amputated. Since his remaining hearing was sufficient, he remained in the Army. However, he was sensitive about his appearance.

The General was interviewing three soldiers for his staff. The first was a Captain. At the end of the interview the General asked him, 'Do you notice anything different about me?' The Captain answered, 'Why, yes, Sir, I couldn't help but notice that you have no ears.' The general was displeased with his lack of tact and threw him out.

The second was a PFC. The General asked the same question, 'Do you notice anything different about me?' He replied , 'Well, sir, you have no ears.' The General also threw him out.

The third interview was with an old Sergeant Major. The General ask the same question, 'Do you notice anything different about me?' To his surprise the Sergeant Major said, 'Yes, sir, you wear contact lenses.' The General was very impressed and thought, 'What an incredibly observant NCO, and he didn't mention my ears.' He asked, 'Sergeant Major, how do you know I wear contacts?'

"Well, sir,' the Sergeant Major replied,"It's pretty hard to wear glasses with no #@\$%! ears."

#### Furnished by Harvey Shackelford



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28 April 2017

## **CKCS List of Special Interest Groups**

Each month the Central Kentucky Computer Society offers eleven Special Interest Groups (SIGs) which may be attended by members and their guests Visitors are cordially invited to become active CKCS members. Starting times of SIGS are as indicated in the listing. Always check the "Monthly Schedule" and the "Newsletter" link on the CKCS home page for any schedule changes <u>www.ckcs.org</u>

## **ANDROID SIG**

Meets monthly on the third Tuesday at 7 p.m. – Leaders are Boone Baldwin, Bob Brown, and Kenneth Tabaugh

The Android SIG is dedicated to covering the world's most widely used mobile operating system, Android's abundant variations, the hardware that runs it, and all things concerning Google's parent company, Alphabet Inc. Our contributors include technology enthusiasts and professionals in the industry who have come together under a united passion: a love of mobile technology. This group is open to anyone interested in discussing the Android ecosystem, contributing tips and tricks, promoting apps, sharing experiences, and exploring Alphabet Inc. related news.

## DATABASE SIG

Meets monthly on the fourth Monday at 7 p.m. – Leader Garland Smith

## DIGITAL PHOTOGRAPHY SIG

## Meets monthly on the fourth Tuesday at 7 p.m. – Leader Joe Dietz

The Digital Photography Special Interest Group is a forum to provide and share information about digital imaging. The SIG frequently has guest speakers to cover a wide range of topics that are related to digital imaging. Some of our past topics have been on digital archiving (AKA Backup), getting the best out of your point and shoot camera, effective lighting when taking pictures, restoring old photos and many others. The goal of this SIG is to help attendees to better understand digital imaging, learning how to get the best out of their cameras and how to improve their images with digital imaging software such as Corel's Paint Shop Pro, Photoshop CS/Elements, Gimp or other program. Each meeting starts with a photo contest with a variety of different categories.

## **DR. FIXIT SIG**

Meets monthly on the first Saturday at 10 a.m. –Leaders are Bob Brown, Ben Rice, James Osborne, and Mike Seiler.

Bring in your sick computer for evaluation. Our 'experts' will diagnose the problem and if possible make simple repairs. All you need to bring is the CPU. Our leaders will use a mouse and monitor we have on hand.

## **iHELP SIG**

Meets monthly on the first Saturday at 10 a.m. in the classroom. iHelp leaders Jeannine Essig, Lilly Crawley, Janet Cartmell, Kurt Jefferson, Joe Settles, Brooke Thomas and Joe Dietz

Bring your questions about Apple iPhone, tablets and computers. Our iHelpers offer one-on-one advice and suggestions. It is best if you bring your Apple devices, fully charged when you come.

## MAC AND iPAD SIG

#### Meets monthly on the second Thursday at 7 p.m. – Leader Kurt Jefferson

The Mac and iPad SIG tackles issues to help make both Apple's Mac computers and its iPad tablet easier to use and more enjoyable. We deal with a variety of topics ranging from Mac OS X (pronounced "10") to iOS, the operating system running Apple's iPad. We share tips at every meeting and provide insights to empower users to get more out of their Macs and their iPads. Users are encouraged to bring their Mac laptops and iPad tablets to experience firsthand the tips provided at each meeting. Whether you're a beginner to the Mac or iPad, of you've been using both devices for several years, you'll walk away with plenty of tips, tricks, and advice to make your computing experience more enjoyable.

## MICROSOFT ACCESS SIG

Meets monthly on the third Thursday at 7 p.m. – Leader Stuart Zahalka

## **TECH CHAT SIG**

## Meets monthly on the first Thursday at 1:30 p.m. Leader Bob Brown

Keeping up with personal and home technology is getting harder. New products and new internet services are coming rapid fire. The purpose of the Tech Chat Group is to talk about technology as it happens. We are trying to stay aware of new ideas and understand what impact they will have on us.

## WINDOWS SIG

## Meets monthly on the second Tuesday at 7 p.m. – Leader Mike Seiler

Topics covered may be: Windows10, Cortana, EDGE, Alarms & Clock, PHOTOS, Google Maps, Spotify, Settings, Mail, Control Panel, System Restore, Disk Cleanup, Desktop, Taskbar. To see a year's worth of email Tips and Reviews go to: http://www.ckcs.org/joetips.pdf

### WORD PROCESSING SIG

## Meets monthly on the first Tuesday at 1:30 p.m. Leader Larry Trivette

The Word Processing SIG starts with questions from classmates where the SIG leader and all attending help provide solutions and answers. In fact, many of the topics presented during each session come from questions received by email during the month. Topics are presented so that new as well as advanced computer users will benefit by attending. This workshop uses several Microsoft Word versions during the SIG.

## **UNIX / LINUX SIG**

## Meets monthly on the fourth Thursday at 7 p.m. – Leader Lewis Gardner

The Linux SIG handles a wide range of technical topics. Linux is based on Unix which is the granddaddy of modern networking. We spend a considerable amount of time on servers, networks, routers, access points and general network configuration. These operating systems are at the heart of many devices in our increasingly connected world. Come out and we will try to get your questions answered, your problems troubleshot or devices configured.

## Mac and iPad pages continued

What if you're using an iPad or iPhone? Laptop Mag reports, "In December 2016, Apple finally revealed its Support app, which makes it slightly easier to jump straight into Apple's support page from an iPhone or iPad. When you open the app, it shows buttons for the Apple devices registered to your name, which made it easy for me to find documentation about my Touch Bar MacBook Pro."

An Apple phone tech support rep named Hayley stumbled, writes Laptop Mag, when he incorrectly told the magazine's reporter there was no way to turn off iCloud Desktop and Documents without disabling iCloud Drive. (You can easily do this by clicking on the iCloud icon in the Mac's System Preferences, clicking the "Options" button next to iCloud Drive at the very top of the window and then unchecking the box next to "Desktop and Documents Folders." )

"If Apple wants to improve its support," writes Laptop Mag, "it should ensure support techs learn about all of the new features so they can give completely accurate answers to questions on topics such as iCloud Documents. Its Twitter account could also improve by providing

answers directly, instead of linking to posts where the content is found. Overall, though, Apple offers the best support of any laptop manufacturer, as it has for many years."

## Less Expensive iPad Replaces iPad Air 2

Critics of Apple sometimes complain that the company's products are too expensive. Well, Apple is

introducing a new iPad to replace the iPad Air 2 and it costs only \$329.

The new tablet is simply called "iPad" and is available in three

TidBit's coverage of the new iPad announced in late March. Thoughtful, detailed coverage of the Mac, iPhone, and iPad, plus the best-selling Take Control ebooks. Go Get TidBITS via. iPhone iPad iPod | 21 Mar 2017 | Print II Comment (0) Email Apple Replaces iPad Air 2 with New RSS Pick an apple! 🛑 😜 😜 🖨 Podcast 6 Become a TidBITS men 9.7-inch iPad Twitter bu Josh Centers 🖂 🖸 Facebook 1 **TidBITS Watchlist** iOS App • Default Folder X 5.1.4 My Accoun Apple has introduced a new, non-Pro 9.7-inch iPad to • iTunes 12.6 replace the iPad Air 2, fiddling with the specs slightly and • ClamXav 2.12.1 Apple Watch Microsoft Office 2016 15.32 dropping the price by \$70. The new iPad (officially dubbed • Fantastical 2.3.4 **Business Apps** the iPad (5th generation)) comes in silver, gold, and space • PDFpen and PDFpenPro 8.3.3 gray colors, and is available with either 32 GB of storage ChronoSync 4.7.5 **External Links** for \$329 or 128 GB for \$429. Cellular models cost \$459 for • 1Password 6.6.2 32 GB of storage or \$559 for 128 GB. The new iPad will be • Hazel 4.0.9 Home Macs • Lightroom CC 2015.9 and Lightroom 6.9 Inside TidBITS available to order on 24 March 2017. iPhone iPad iPod The new iPad measures 9.4 inches high by 6.6 inches wide **Related Articles** lust for Fun by 0.29 inches deep (240 x 169.5 x 7.5 mm), which is Macs & Mac OS X • iTunes 12.6 (21 Mar 17) almost the same as the iPad Air 2, although it's 1.4 mm Media Creation thicker, which could pose a problem for some cases. The Networking new iPad is also ever so slightly heavier than the iPad Air 2 Opinion at 1.03 pounds (469 grams) for the Wi-Fi-only model: the **Problem Solving** corresponding iPad Air 2 weighed 0.96 pounds (437 grams). Safe Computing While the iPad Air 2 featured an A8X processor, the new iPad boasts a faster A9 chip, the same processor Tech News used in the iPhone 6s. Unfortunately, it doesn't have the A10 Fusion chip that powers the iPhone 7 or even Watchlist the iPad Pro's A9X. Weekly Issues About TidBITS The new iPad's cameras are essentially the same as those in the iPad Air 2. The new model features an 8-megapixel f/2.4 aperture rear camera that can capture 1080p video at 30 frames per second - the only Featured Sponsors improvements we can see are Apple saying that the new model includes auto image stabilization and a hybrid IR filter. The front-facing FaceTime HD camera captures 1.2-megapixel photos with an f/2.2 TidBITS Member ScanSr aperture and 720p video. Like the iPad Air 2, the new iPad features stereo speakers, and yes, a 3.5 mm Squarespace Smile headphone jack.

colors with 32 GB of memory installed. Apple's Phil Schiller says the users and old iPad owners who are looking for a new tablet to use at home, work and school.

Apple is using older internal components in the iPad to bring the price down but the 9to5Mac web site notes that the 9.7–inch Retina display screen is brighter than the iPad Air 2 that it replaces. The new iPad is also \$70 less expensive than the Air 2 which will no longer be sold.

This iPad model with 32 GB of memory and cellular service costs \$459. (The cellular service allows you to connect to the Internet in places where there is no WiFi available. There's no contract – you pay a monthly fee whenever you want to connect the iPad via cellular service from providers such as Verizon, AT&T, T–Mobile and Sprint.)

Here's what <u>TidBits says</u> about the new iPad: "While the iPad Air 2 featured an A8X processor, the new iPad boasts a faster A9 chip, the same processor used in the iPhone 6s. Unfortunately, it doesn't have the A10 Fusion chip that powers the iPhone 7 or even the iPad Pro's A9X." TidBits isn't sold on the new iPad: "Nevertheless, we can't see many people upgrading from an iPad Air 2 or even an iPad Air to this new iPad. The improvements just aren't sufficiently compelling, as nice as the new model is as an entry-level iPad."

## Apple discontinues iPad mini 4 with 32 GB

Fans of the smaller iPad mini will be pleased to learn that Apple has begun selling the iPad mini 4 WiFi with 128 GB of memory for \$399, the same price as the now discontinued 32 GB iPad mini 4 with WiFi. You can also buy an iPad mini 4 with 128 GB of memory and cellular

connection for \$529.

## Want old technology? Try desktop Macs

"This is the most prestigious computer company in the world, and their top–of–the–line computer is more than three years old. How can the top management at Apple think this is normal? Perhaps they all use iPads, and they expect us all to switch to that platform, but it's obvious that there are still millions who use computers," writes long–time Mac user Kirk McElhearn in his <u>article for Macworld</u>.

While Apple regularly introduces new iPhones and iPads, the Mac appears to be an afterthought. McElhearn writes that the iMac has not been refreshed in 521 days. The Mac mini hasn't seen any changes in 883 days. And the Mac Pro? "Apple should be embarrassed selling a computer that hasn't been changed in 1,184 days at the same price as when it was launched. That top–of–the–line Mac features three–year old technology at three–year old prices," he writes.

His piece points out that the Mac is a \$22 billion business and many companies would absolutely love to bring in that much money from a limited product line.

McElhearn writes that he owns three Macs: a 2014 5K Retina iMac, a 2015 MacBook, and a 2011 Mac mini.

Since Apple apparently doesn't care about the desktop Mac or keeping customers who rely on

new Macs, McElhearn adds, "But the worst thing about the lack of new Macs is the hit that Apple's reputation is taking...It's been 1,184 days since Apple last released an innovation for the desktop."

I learned at a very young age that action speaks much louder than words. Apple's actions are speaking a lot as it ignores an important sector of its base customers.

Last December, Dan Moren wrote in Macworld, "Overall, what the Mac desktop line currently seems to lack is vision-and recent articles about the internal state of Apple's Mac divisioncertainly suggest as much. While the product lines may not be as exciting to work on as the bleeding edge of iOS devices or even MacBooks, there are still plenty of people who'd greet the arrival of Mac desktop updates as a cause for celebration. And if the customers are there, Apple



should be able to find people within its ranks who are at least as excited. Not unlike desktops themselves, improving the lot of iMacs, Mac minis, and even the Mac Pro is something that starts from within."

Come on, Apple. Step up to the plate and innovate.

### British man dies while charging an iPhone and using it in bathtub

A coroner in Great Britain is warning about the dangers of using electrical devices in the bathroom after Richard Bull, 32, of West London apparently died in December while charging an iPhone. At the same time he was using the phone in the bathtub.

The <u>Daily Mail reports</u> the tragedy occurred because Bull ran an extension cord from an electrical outlet outside the bathroom and put the charger on his chest while using the phone. Newspaper reports indicate Bull's wife discovered him and she thought he had been attacked because his burns were so severe. The victim was preparing to meet family members and

exchange Christmas presents when the incident occurred. The *Daily Mail* quotes the victim's mother, Carole: "I have worried that so many people and especially teenagers that can't be separated from their phones don't know how dangerous it is."

### Apple: There Were no iCloud or Apple ID Breaches

Apple says reports of recent breaches involving iCloud and stolen Apple IDs is simply false. Apple told Fortune its systems have not been breached. If hackers do have access to iCloud accounts, Apple says previously compromised third party services are at fault, according to a <u>report in MacRumors</u>.

A report in *Motherboard* said hackers known as the "Turkish Crime Family" claimed to have access to hundreds of millions of iCloud accounts and threatens to reset the iCloud account and remotely wipe victims' Apple devices if Apple refuses to pay ransom.

According to MacRumors, "The Apple spokesperson also told Fortune the company is "actively monitoring to prevent unauthorized access to user accounts and are working with law enforcement to identify the criminals involved," but did not outline what specific steps are being taken to monitor the situation beyond "standard procedure."

In addition, Apple is recommending that all iCloud users choose strong passwords, use different passwords for different Web sites, and use two–factor authentication to protect their accounts.